



MESSAGE FROM OUR CEO REGARDING THE UPCOMING 3G CELLULAR SUNSET

If your alarm communicates with our monitoring station using a cellular communication device that operates on the Rogers, Bell and Telus 3G cellular network, then this message is for you.

Rogers has announced it will eliminate the 3G network by March 31, 2025, and Bell and Telus sometime near the end of the year (December 2025).

To ensure you have uninterrupted services, we need to replace your cellular 3G communication device, and although perhaps frustrating, technological advancements require hardware and/or software upgrades and are simply a part of our world – think about your cell phone, home computing software, etc.

Our Sales Department will contact customers who do have a 3G radio to discuss options. If you are on the alarm.com platform, your app will show you there is a Communicator Upgrade Required as an issue when you log in. If you do see this message, feel free to reach out to sales@huroniaalarms.com to discuss options.

We look forward to continuing to serve you, and we thank you for your assistance in working through this cellular provider upgrade with us.

~ Rob Thorburn Jr., Chief Executive Officer

REMINDER: TIME CHANGE MEANS IT'S TIME TO CHANGE THE BATTERIES IN YOUR SMOKE DETECTOR

****This information is for those whose smoke detectors are NOT tied to an alarm system.****

As a reminder to our customers and colleagues on Sunday, November 3rd when the clocks go back an hour, please remember to change the batteries in your smoke detectors. We recommend that you test smoke detectors monthly and change the batteries routinely in the spring and fall when clocks are changed. Replacing smoke detectors over 10 years old should also be done as they have reached their useful lives.

For more information about fire safety products and services that Huronia provides, and for additional fire safety tips, please [click here](#).



HURONIA ALARM & FIRE SECURITY INC. AND THE MIDLAND CULTURAL CENTRE CELEBRATE THEIR ONGOING COMMUNITY PARTNERSHIP THIS FIRE SAFETY MONTH

To maximize their work in the community, the [Midland Cultural Centre \(MCC\)](#) looks to establish partnerships with local businesses and organizations through its Community Partnership Program. One such community partnership goes back to the construction of the MCC in 2011.

Huronian Alarm & Fire Security Inc. (HAFS), the locally owned and operated security and fire safety business, was approached early in the development of the new MCC to provide the products and services needed to ensure staff and patron safety when participating in performances or attending events at the new cultural centre.

"We were there from the start," said Kevin Leonard, COO at HAFS. "Huronian provided the security cameras, security alarms, and fire alarm system with horns and strobe devices to assist people with reduced hearing. Seeing the MCC come to life and seeing the community embrace it as a social hub and neighbourhood gathering space was exciting."

Well over a decade later, that community partnership is still going strong.



Photo Caption: Kevin Leonard (COO at Huronia Alarm & Fire Security Inc.) and Daniel Broome (Executive Director at the Midland Cultural Centre) celebrate their longstanding community partnership.

"In celebration of Fire Safety Month, the Midland Cultural Centre (MCC) is proud to highlight our community partnership with Huronia Alarm and Fire Security (HAFS). They have generously provided the MCC with some in-kind donations for security and fire safety, helping to ensure that in the event of an emergency, such as a fire, the relevant emergency services can be alerted, offering enhanced safety and security for all MCC visitors, performers, and staff as well as helping to minimize physical damage to the Centre," said Daniel Broome, Executive Director of the Midland Cultural Centre.

The partnership and community support extend beyond what may seem like a simple business transaction. Support for the MCC runs deep with the team at HAFS as well.

"It's about communities supporting their own," Leonard said. "The MCC did a food drive last Christmas, and the Y Service Club [which Leonard is a member] helped deliver the parcels of food. Our monitoring supervisor, Paula Desjardins, is also involved in the Huronia Players community theatre group, which uses the MCC. Huronia even held our strategic planning session at the MCC back in 2014! We're proud to support this community space and the people and groups that use it."

Broome concluded by saying, *"This partnership underscores MCC's ongoing commitment to creating a safe and welcoming environment for the community. With Huronia's support, the Centre is better equipped to handle emergencies, reinforcing the importance of our commitment and collaboration in ensuring the safety and security of patrons to the MCC."*

HURONIA WAS PROUD TO SPONSOR THE 4th ANNUAL KENNETH'S WALK



The [4th annual Kenneth's Walk at Duntroon Highlands, in support of Team Give'r](#), was blessed with beautiful weather for the participants who took in the 2.5km route that featured food and beverage pairing sampling stations and a bagpiper to kick the event off! We were proud to sponsor the after-party activities, which included a chef's appreciation discussion. This incredible foundation supports youth and young adults in the Collingwood, Ontario and Rossland, BC communities by providing them with opportunities to get into the sport of skiing, who aspire to advance their athletic careers as well as providing financial bursaries to students pursuing an education in culinary arts.

"The 4th Annual Kenneth's Walk was simply incredible. I'm at a loss of words. Everything just seemed to flow this year and all of our chefs, craft beverage suppliers, sponsors, silent auction & raffle prize donors, grant recipients, volunteers - you are just amazing. I'm incredibly grateful for everyone involved in this event - thank you for making this year honestly the best one yet! We so appreciate everyone's support! GIVE'R! And never stop GIVEN'R my friends."

We couldn't have said it better ourselves. #giver4kenneth



YES, WE OFFER THIS SERVICE IN MUSKOKA

Is your cottage or second residence vacant for long periods of time? Many of our Customers are snowbirds and shut down their cottages at Thanksgiving, not returning until the Spring. Some families can't be at the cottage every weekend in the summer, leaving the cottage unoccupied. Many underwriters require that unoccupied premises (cottages) be checked every 72 hours, once per week or once every two weeks. For our residential Customers in the Muskoka region, we perform exterior and interior inspections of cottages to help ensure compliance. Our Security Guards are fully trained, licensed, insured, and uniformed. Our team provides detailed activity reports, which gives our customers additional peace of mind knowing that their property is under the watchful eye of our trained professionals. If this is a service that you are interested in learning more about, [please get in touch](#).

HOSPICE GEORGIAN TRIANGLE FOUNDATION RAISES \$500,000 AT THE 2024 CARE GALA



We'd like to extend our congratulations to the [Hospice Georgian Triangle Foundation](#) team for their record-breaking fundraising initiative, the [2024 Care Gala](#).

An impressive \$500,000+ was raised to support hospice palliative care in South Georgian Bay region.

This year's event also celebrated the 10th anniversary of [Campbell House](#), the region's first dedicated hospice-palliative-care facility.

We were honoured to be one of the event sponsors, and we are grateful for our long-standing relationship with this compassionate community support group that brings comfort to those on their end-of-life journey.

CAREER OPPORTUNITY: ALARM TECHNICIAN - COLLINGWOOD & UTTERSON (MUSKOKA)

Some of our best leads have come from our customers, so we are reaching out again to ask for your help finding Alarm Technicians to join the Huronia Alarm & Fire Security Inc. team!

Alarm Technician: we have availability in our Collingwood and Muskoka locations. We are specifically looking for individuals who have been certified through the Canadian Security Association's (CANASA) Alarm Technician Course (ATC). The Alarm Technician will be responsible for the installation and pre-wiring of structured cabling, audio video cabling, and related equipment for security alarm card access systems, fire alarm devices, CCTV and IP camera systems, structured cabling termination, and audio component installations. The Alarm Technician will be responsible for providing instructions to clients/users in operational procedures and maintenance of equipment and will, at times, and as directed, meet with builders, contractors, trades people and owners to discuss progress or challenges.

We offer a competitive hourly rate (based on related work experience), extended health and dental benefits, RRSP contribution, company vehicle, continuous training and

development, uniforms, safety equipment/tools, on-call/overtime pay and the opportunity to work with a great group of people!

If you're interested in this exciting opportunity, we'd love to hear from you. Simply send an email to hr@huronialarms.com or contact our Human Resources department at 705-445-4444 ext. 1113. We look forward to receiving your application!

We offer an incentive for leads that create viable employment opportunities for our company: three months of free monitoring for the lead, 12 months of free monitoring if we employ the lead through their probationary period, and an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.



Huronian

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